SOLUTIONS FOR YOUR SUPPLY CHAIN



PEOPLE, PROCESS, TECHNOLOGY AND INFRASTRUCTURE ARE THE CORNERSTONES OF DHL INTERNATIONAL SUPPLY CHAIN.

DHL International Supply Chain is composed of a powerful combination of experience, global reach, advanced end-to-end systems and knowledgeable staff. We believe in forming partnerships with our customers in order to provide the best in class service.

PEOPLE

We pride ourselves on being able to provide a combination of "local touch" and "global reach" solutions. Our proven client management approach is supported with staff that have extensive experience, industry knowledge and a strong work ethic. Our control tower approach permits DHL International Supply Chain to manage increasingly more complex supply chains for our clients. Customer support resources, along with our network engineering and solutions design abilities, allows DHL International Supply Chain to develop customized supply chain strategies for our customers.

PROCESS

The core of our success is the development, maintenance and adherence to the Standard Operating Procedures (SOP). The SOP specifies roles and responsibilities of all those that are involved in the account. The SOP addresses the following major processes:

- Purchase Order Management
- Vendor Management
- Carrier Management
- Document Management
- Factory Load and Container Consolidation

OUR VALUE

We enable our customers' success through focusing on optimizing containerization, supporting product sourcing at country of origin to final delivery, supplying product visibility, providing dedicated accounts teams that act as a single point of contact for our customers and offering competitive pricing which includes flexible service options.





TECHNOLOGY

DHL International Supply Chain utilizes a suite of visibility applications to support our customers' technology requirements. Our suite of applications operates as a multi-modal logistics system, tracking milestone details from purchase order initiation through to final destination for containers, orders, and items, down to sub-items (colors, sizes or individual bar coded carton)

INFRASTRUCTURE

DHL International Supply Chain has a global footprint that encompasses over 6.5 million square feet of consolidation and warehousing space. We continue to grow our presence in all sourcing markets.

DHL INTERNATIONAL SUPPLY CHAIN CORE COMPETENCIES

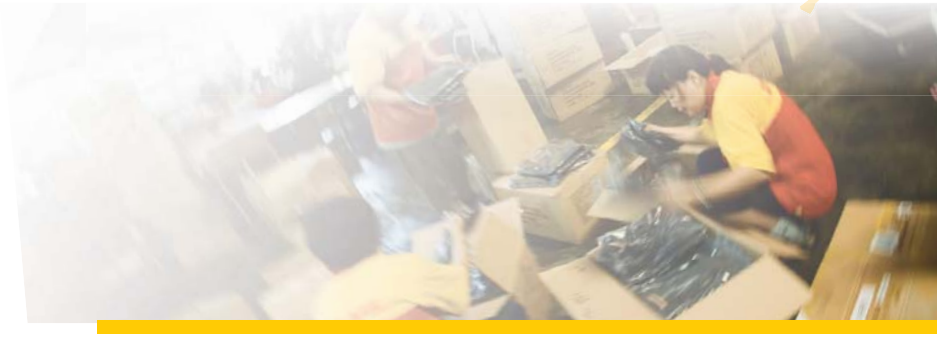
- Global Origin Management
- Operational Expertise
- Reporting Capabilities
- Technology
- Engineering Expertise
- Financial Logistics Modeling

GLOBAL COVERAGE AND EXPERTISE

- Presence in over 220 countries.
- Access to emerging, fast growing markets.
- Worldwide team of people with local knowledge.

VALUE ADDED ACTIVITIES AT ORIGIN

- Weight Verification
- Contents Verification — Check for concealed shortages
- Pick and Pack
- Repackaging
- Hang Tag Labeling
- Clamshell / poly bag application / removal
- Security Tag insertion/removal
- Alkaline battery insertion / removal
- Warranty card insertion / country specific requirements
- Barcode label printing / applications / scanning
- Palletization — wooden and composite
- Shrink Wrap / Heat-Seal
- Slip sheeting to custom specifications
- Building of store ready end caps
- Document Imaging



for more information:

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